

2023 Rib Cook Off Information

Thank you for your help in making the Nugget's Best in the West Rib Cook Off a spectacular event, your assistance is very much appreciated. While working the event there are a few guidelines we need to observe:

Pre-shift:

- Please plan to arrive at your designated booth prior to the beginning of your scheduled shift. **Only** those who are scheduled to work are permitted to be in the booth.
- Volunteers must sign in and out on the time sheets on the clipboard in each beverage booth. Rib Village food runners and ticket scanners have a sign in sheet at the podium in the Village. Signing in/out ensures that your organization will get paid correctly.

Dress Code & Conduct:

- All volunteers working the event must wear a 2023 Nugget Rib Cook Off T-shirt
- Jeans, shorts or capris and comfortable shoes are recommended. Clothing must be presentable, clean and in good repair (no holes or torn garments please).
- Be prepared for hot or cold weather! Bring your own hat, sweatshirt, sunglasses, and sunscreen.
- In the interest of giving great guest service please refrain from using your cell phone in view of the guest.
- **Drinking alcohol while on duty is prohibited.**

Signs and Tip Jars:

- Signs are provided for each of the volunteer groups.
- Any other signage must look professional and not hand written. Loose flyers are not permitted.
- Tip buckets will be provided for each location (please do not alter or write on the tip buckets)

Product:

- Place cold products on ice when they are delivered to your booth.
- Throughout the shift, rotate warm product into the ice.
- Products (cokes, water, etc.) cannot be stored directly on the ground or floor surface.
- **Trading of product (i.e., a beer for ribs) is not permitted.**

Alcohol Service:

- Do not serve alcohol to minors, the penalties are expensive, and it will be your personal responsibility to pay the citation.
- Check the identification of every person who appears to be under the age of **35. NO ID, NO SERVICE.**
- If you receive an ID that you believe may be fake, ask questions of the guest, zip code, birth date, etc. If still in doubt call for manager or refuse service.
- Do not serve more than **two** alcoholic beverages to one person. We do not want people handing off alcohol to minors.
- Do not serve anyone who appears to be intoxicated.

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Health and Safety Requirements:

- **No eating inside the booths**, please feel free to purchase food from vendors and enjoy it **OUTSIDE** the booth
- Volunteers assigned to the booth must be aware of the location of the hand sink. Handsinks are not for use by our guests, only those assigned inside the booth.
- **Wash your hands frequently! Wash hands for a least 20 seconds with soap and water or use the hand sanitizer provided at each booth. Gloves are also available, however, if you choose to wear gloves they should be changed frequently. Wash hands before and after glove use. WCHD requires that you wash your hands when you enter/reenter the booth.**
- Always scoop ice for beverages with the ice scoop provided
- Ice scoops **MUST** be kept in the bucket provided (not in the ice). Other items may not be stored in the well ice (iced used in cups/glasses).
- Keep your work area clean, organized, and free of debris
- It is hot outside, so please stay hydrated. Small bottles of Nugget water are complimentary to volunteers, Nugget Staff and public authorities (REMSA, SFD, SPD)

Disinfecting Work Areas:

- A red sanitizer bucket is provided in each booth. A barback will refresh the bucket throughout the day. **Sanitizer buckets must be refreshed every four hours unless they become overly dirty. YOU must be able to answer this question when asked by the WCHD.**
- All commonly touched hard surfaces (countertops, tap handles, lemonade spicket, etc.) must be wiped continuously throughout the shift.

Gray Water: (The runoff from melted ice and spilled beverages.)

- Collected under the beverage booth trucks or in buckets with run off hoses.
- Gray water is emptied throughout the day.
- Gray water may NEVER be dumped anywhere but in a gray water tank.
- **YOU** must be able to tell the WCHD where the gray water is stored.

A Washoe County Health Department Inspector will come through each booth multiple times a day. Everyone must understand, follow and be able to answer correctly when asked about the above Health & Safety requirements.

Closing:

- Pour off/empty all beverage melt into gray water tank
- Wipe down all service area.
- Store cups, scoops, and supplies neatly and securely.
- Sign out on the time and attendance sheet.
- At the end of each shift, the Info-Genesis cashier will run a pay tip report and take the tips for that shift only out of the cash drawer. This money will be added to the tip jar to be divided up. ***Beverage cashier and a member of the volunteer group will count the tips together.***
- 20% of the tips collected will be placed in the plastic bag for the beverage runners, label the bag with the booth number or name, date, and shift.
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- The remaining tips are to be divided equally among those who were scheduled to work in the booth. The volunteer group and the Nugget team member(s) will keep their equal share.
- All product is to be removed from the ice bins and placed in the appropriate location for the bar backs to pick up.

For the safety of the Cashier, please designate one volunteer from your group to remain with the cashier until the cash bank has been picked up.

COVID19

Please do a self-wellness assessment before arriving to the event. If you have symptoms of COVID19 – cough, sore throat, vomiting, diarrhea, headache or are running a fever; **STAY HOME!**

Although facemasks are not currently required for outdoor events, please feel free to wear a mask if you are more comfortable.

PARKING SHUTTLES & MORE

Free Self-Parking

Public Parking is available in the Nugget's West Parking lot and the City Parking Garage next to the Galaxy Movie Theater. **On street and garage parking in and around Victorian Square will be in EXTREMELY SHORT SUPPLY.** Please consider public transportation or our FREE Shuttle Service.

Free Shuttles

The best way to get to the Nugget Rib Cook-Off is the FREE Shuttle Service provided by All-West Coachlines, Amador Shuttle Service and RTC RIDE.

Pick-up Locations:

- Reno Livestock Events Center - 1350 Wells Avenue, Reno
- Greenbrae Shopping Center - 510 Greenbrae Drive, Sparks

Drop Off Location:

- RTC Centennial Plaza Downtown Sparks – 14th and Victorian Plaza

8/31 Wednesday	Shuttles Available 11am – 10pm
9/1 Thursday	Shuttles Available 11am – 10pm
9/2 Friday	Shuttles Available 11am – 10pm
9/3 Saturday	Shuttles Available 11am – 10pm
9/4 Sunday	Shuttles Available 11am – 10pm
9/5 Monday	Shuttles Available 11am – 7pm

FREE Rides on RTC

Don't Drive Arrive! Live life in the fast lane with hassle-free travel and avoid the worries of finding parking. The RTC, City of Reno & City of Sparks want you to arrive relaxed, on-time and ready to enjoy your experience.

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FREE Rides on these Routes, September 1-6:

- RAPID Lincoln Line and Route 11

These routes serve RTC Centennial Plaza and RTC 4th Street Stations. Plan your trip and view schedule information at <https://www.rtcwashoe.com/>.

Rideshare Drop Off & Pick Up

Located on 13th Street between Avenue of the Oaks and Victorian Plaza.

CONTACT INFORMATION:

A list of contact phone numbers is provided in each booth.